

The Respite Review



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408-244-5600

*Happy Father's Day to
all our Dad's out there!!
Enjoy your day!*



June 2026



Summer Schedules

Summer is arriving!! Please make sure to inform the office of your upcoming scheduling needs, so that your visits can be staffed properly. We understand that many of the times you've been using during the school year, may be different than what you need during the summertime. So, the more you are able to be a little flexible with your times the more we are able to fit times in for the caregivers to visit your family :)

If you have not yet given the office your June schedule, please send it in as soon as you can. The sooner we receive your schedule, the sooner we can work on the puzzle to figure out what is available to schedule. Schedules can be called into the office at 408-244-5600 or emailed to our scheduler at Kerry@qrhcinc.com.

Reminders for families:)

Just a few reminders for our families in regards to what our caregivers can and cannot help with while at your visits :)

Our caregivers **can** help cook, bathe, feed, clean up toys, change linens on the consumers bed, clean up meal dishes used to cook for the consumer, go for walks (providing the consumer is not a runner, safety first), help with homework in the sense that we keep them on task, we are not tutors and cannot do the homework for them ;(

Our caregivers cannot administer medications, drive the consumers anywhere in their own cars or your own cars. Cannot feed through a G-Tube feeding system and cannot take off their shoes (this is a requirement from our insurance carrier). We provide booties to the caregivers to cover their shoes while in your home. We understand for some families this is religious requirement and we are sorry but there is no way around this policy. Caregivers are not allowed to take the consumers out to locations outside of the home address listed on the authorization. Thank you for understanding our policies as they are in place to keep everyone safe!

Kerry's Corner :)

I wanted to let you all know that although our staffing needs have improved, we are always looking for qualified caregivers to assist staffing with our families! So, if you happen to know of anyone that would work well with our families please send them into our office to meet with me! We are doing our best to continue to hire qualified caregivers to assist with our families needs ;) We are hoping to get some college students that need the flexibility our hours can provide them to work for us as well ;)

Of course, if there is someone you know that you would like to work specifically with your child, please have them contact our office to become one of our employees. The only state requirement is that they are CPR/First Aid Certified. Then, once they complete our employee orientation, they can start to work specifically with your family to provide respite assistance with your child!

We are doing our best to get everyone as many hours as they are allowed through SARC, while staffing our caregivers to the maximum allowed hours they can work. However, if there is a specific caregiver your family enjoys, please let us know and we can mark them as preferred, so while we are staffing we can see you would prefer to have that caregiver cover your visits. That doesn't mean you are guaranteed to have that caregiver, just that it helps us to schedule with people you enjoy having ;)

Parents if you have your own provider helping with your respite hours, we ask for your help to ensure your caregiver stays compliant with the policies of QRHC. Some caregivers have chosen to not adhere to the policies and therefore will be suspended until there are compliant. If you work with someone specific to your family, please reach out to them to ensure they are compliant or it could mean they may no longer be available to work your hours if they are suspended.



Parents if you have moved or changed your contact information please be sure to call or email the office so we can update it properly! :) This includes, address, phone numbers, email addresses and emergency contacts :) Also, if you would like to have access to our online scheduling software, please let the office know as well and we can send you a link to set up your password. This system allow you to view only, so you cannot schedule through it but you can see who is scheduled, once it is scheduled ;) This may help with any confusion with the schedules you have requested.

Our office does its very best to get in all your requests and to get them scheduled as promptly as possible. Please be aware that the last week of the month and the first week of the following month we are at our most hectic, so we may take down the request, but if happens to be for weeks away, it may not be entered as quickly as you would prefer. This does not mean that your request will be out of order or anything of that nature. Additionally, if you are emailing in your schedule for the following month, please be as specific as possible so we know exactly when you need your hours to be filled. Sometimes we have help entering in the dates/times so if you know you need a specific day and time each week, please be sure to put that in the email. For instance if you would like every Tuesday and Thursday from 5-8pm and every other Wednesday from 4-7pm then write that out or better yet provide those dates for the every other... that way there is no confusion. If you have the access to the scheduling software you can verify they were entered correctly, and please reach out if there is an error.

We would appreciate the time you take to provide us with any updated information for your child's profile as well as your contact information and your monthly schedules! :)