

CLIENT NEWSLETTER



April 2026

777 N. First Street, Suite 300

San Jose, CA 95112

408-244-5600

408-244-5605 Fax

QRHCinc.com

ILLNESSES....

Please remember that if your child or anyone in your home, is showing any signs of being sick or just not feeling well, **PLEASE** call the office and cancel the visit, even if it is right before the start of the visit!

Many of our caregivers have multiple clients and we do not want to spread any illnesses with other clients or have the caregiver get sick! If the caregivers get sick than not only can we not schedule your hours with them, but other families will lose out too!!

Please do not wait for the caregiver to arrive, if the caregiver arrives and the client is sick, the caregiver will need to leave the visit immediately. Our caregivers will still wear masks indoors and as always have their gloves and booties to wear in your home, should that be a requirement as well ;)

Along with calling to cancel, please also be understanding when we have to call and cancel because a caregiver has taken ill as well. We hate to cancel and will do our best to reschedule your hours, but depending on the time frame we may or may not be able to provide you with the exact time frame originally requested. We will absolutely try to accommodate what you need :)

**IT IS TIME FOR
SPRING BREAK!**

**PLEASE
REMEMBER TO
SCHEDULE
ACCORDINGLY!**

**IF YOU NEED
EXTRA HELP
DURING SPRING
BREAK WEEK,
THE SOONER THE
OFFICE IS
INFORMED THE
MORE LIKELY
WE'LL BE ABLE TO
SCHEDULE YOUR
VISIT**

Little reminders :)

If you already know of your summer plans, please feel free to email or call those dates in and we can get them into the system and start working on them now :)

If you are thinking of transitioning to the SDP (Self Determination Program) Please be sure to have your Financial Management Company reach out to us to get the proper paperwork set up so we can continue to be your respite

Kerry's Corner :)

Hard to believe its Spring already!!

If you have any people you feel would make a great asset to our team, we offer competitive rates, health insurance, an IRA (Individual Retirement Account), bonus program, vacation and sick pay and most of all DIRECT DEPOSIT! Have them email or give us a call 408-244-5600.

If you have someone you feel would want to work for just your family have them apply specifically for your family and we can hire and orientate them to work with you, should they choose in the future to want more families, we can also add for them later, if not that is perfectly fine too :) We really would like to be able to help as many families as humanly possible! Just have them call our office and schedule a time!

Some Housekeeping Reminders :)

Has your household had any of the following changes:

- ♦ Have you recently moved?
- ♦ Changed email addresses?
- ♦ Changed or removed a home phone number?
- ♦ Added a Pet or Lost a Pet, recently?
- ♦ Has your child had improvements since we first initially updated your plan of care?
- ♦ Are there new triggers, that maybe cause your child to react negatively?

If any of the above items have occurred then please shoot any of us an email so we can make sure the system is updated and the caregivers have the proper information to have positive visits with your child ;)

Paola, admin@QRHCinc.com

Danette, admin2@QRHCinc.com

Patricia, info@QRHCinc.com

Kerry, Kerry@QRHCinc.com

If you do not have access to View your calendar of visits, and would like to be send the link to set up a password for the system, please let us know and we will send out the link for the Generations Homecare Software.

We will be sure to update your email address. You will be sent a link to set up your own password. Its just that simple! Then you can log into the system and view who's coming or verify the times you provided us to make sure that you don't need to give us any adjustments!

Additionally, if you need to extend your visit the more time the better before the visit occurs as possible. If you have left the home and need to extend or if you are running late to return home, please call the office voicemail if its after hours, there is a phone number listed to reach the person that is on call. Then we can let the caregiver know and adjust the system to ensure you have enough hours to cover the new time frame.